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Comcast and Governor Susana Martinez Announce 450 New Jobs, State-Of-The-Art Customer Support Center Coming To Albuquerque

ALBUQUERQUE, NM - As part of its ongoing commitment to provide an outstanding customer experience, Comcast along with Governor Susana Martinez today announced plans to open a new bi-lingual customer support center in February 2015 in Albuquerque, NM.

The state-of-the-art 51,000 square-foot facility has the capacity to seat approximately 450 agents. Comcast will begin filling positions this year. With the addition of the call center, Comcast will have more than 850 employees across the state.

Today's announcement underscores Comcast's continued investment in New Mexico. In 2013, Comcast's total employee investment including payroll, payroll taxes, benefits, healthcare, training and tuition reimbursement totaled more than \$31 million. Since 1996, Comcast has invested more than \$521 million in technology and infrastructure into New Mexico. Additionally, last year Comcast contributed \$1.6 million to New Mexico community organizations and non-profits.

"Comcast is a strong economic partner in New Mexico, with programs like Comcast Internet Essentials to provide low-cost Internet access to New Mexico children so they can do their homework," said Governor Susana Martinez. "And now they are doubling their presence in New Mexico and creating 450 new and well-paying jobs in Albuquerque. New Mexico continues to attract new businesses while encouraging existing companies to grow their commitment to our state, and Comcast is the latest example of the progress we're making in bolstering our private sector."

Employees at the new call center will provide support for Comcast residential products and services, handling calls primarily from Spanish-speaking customers across the country, as well as calls in English.

"This new facility represents our latest investment in the tools, technologies and people that will help improve our customers' experiences with us," said Chris Dunkeson, Area Vice President for Comcast in New Mexico. "When our customers reach this call center, they will be connected with agents who are best equipped to help with their specific needs."

"We applaud Comcast for locating this facility in Albuquerque. Our community boasts of a qualified and culturally diverse workforce which is one of our great strengths as a city," said Mayor Richard J. Berry. "This announcement reinforces what we've known all along - that Albuquerque is a great place to do business, and Comcast's presence here will help us underscore that message."

The 51,000 square-foot, 450-seat facility is located at 4611 Montbel Place NE. When renovations are complete, this state-of-the-art facility will also have best-in-class industry technologies for servicing customers, including a cafeteria and a fitness center for employees.

Comcast will begin advertising and posting new positions within the next month. Those interested in employment opportunities with Comcast can learn more at upcoming area career fairs and are encouraged to review job profiles and opportunities at jobs.comcast.com where they can also apply for positions.

About Comcast Cable:

Comcast Cable is the nation's largest video, high-speed Internet and phone provider to residential customers under the XFINITY brand and also provides these services to businesses. Comcast has invested in technology to build an advanced network that delivers among the fastest broadband speeds, and brings customers personalized video, communications and home management offerings. Comcast Corporation (Nasdaq: CMCSA, CMCSK) is a global media and technology company. Visit www.comcastcorporation.com for more information.

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